The process for newly-wed Army dependents to join their spouse overseas is complicated. Even without issues, it can take 2 months from initial paperwork to a reunited family moving into on-post housing. One of my Soldiers was a month into the process but his case was on hold. His wife’s pre-existing medical condition required higher approval, which added 2 months to the process. But based on our training schedule, she would arrive alone in Europe while our unit conducted months-long NATO training exercises. One day, he tearfully told me that his young wife and newborn son were homeless. Despite receiving a housing allowance, they could not find a house within their budget. They needed a home at once, even if our unit was away when they arrived. I knew the family’s health and well-being was at stake, so I took unprecedented action. I scheduled an in-person meeting with the medical approver for the next day. Accustomed to receiving countless similar requests via email, she was moved by our visit and approved his case on the spot. I doggedly continued to arrange all other logistics for his family’s reunion that occurred not 2 months later, but by the end of that same week.